

**Reporting Period: 15 days, 24/7. April 28<sup>th</sup> to May 12<sup>th</sup> 2016**

**Current Situation Assessment**

- UNHCR reported that they (together with partners) assisted between **260 and 380** refugees, asylum-seekers and migrants per day in Belgrade.
- UNHCR and partners learned of **75** irregular arrivals on the 3<sup>rd</sup> and 4<sup>th</sup> of May: 34 from fYR Macedonia and 41 from Bulgaria. From the 9<sup>th</sup> – 11<sup>th</sup> May there were **294** irregular arrivals: 232 from fYR Macedonia and 62 from Bulgaria. The actual statistics are thought to be much higher.
- On a daily basis approximately **260** asylum seekers were waiting for admission into Hungarian “transit zones” near Kelebije and Horgos I daily; at both sites sanitary conditions remain a serious concern. **134** departed in the last two days by accessing Hungarian asylum procedures. Hungarian authorities returned 15 single men to Serbia. RMF spoke with those men.
- From the beginning of April to now, the numbers of refugees accessing Hungary have increased exponentially from 60 to an estimated 600 asylum seekers waiting at the border crossings with Hungary.
- **178** (54 on 11/05; 30 on 10/05 and 94 on 9/05) persons expressed intent to seek asylum, bringing the total in May to 265 and for the whole of 2016 to 2,804 (statistics courtesy of the Ministry of Interior).
- Monthly Asylum Statistics indicate 598 registered intentions to seek asylum in Serbia during April. 52% were made by men, 13% by women and 35% were registered as children. The majority was made by nationals of Afghanistan (40%), Syria (21.9%) or Pakistan (11.5%). 31 asylum applications could be launched formally. During April, one person was granted refugee status and two subsidiary protection, while seven asylum applications were rejected.

**Subotica**

In rainy weather some **260** asylum seekers, including many women and children, waited to be admitted into the two “transit zones” near Kelebija and Horgos I border crossings every day. Sanitary conditions remain of grave concern. There are no toilets or facilities to take a shower. Requests to place chemical toilets are pending approval from authorities. We were told this would not be approved as neither the Hungarian or Serbian governments wish for people to stay in no-man’s land, they “do not want another Idomeni on this border.” 15 families with children are allowed to enter Hungary each day but only 2 single men. Lunch packages, water bottles, jackets, raincoats and blankets are required as well as other food and non-food aid for children. RMF Belgrade team facilitated an assessment of medical needs on the 11<sup>th</sup> of May. MSF is working across three sites in the North, and at this stage it appears that the medical needs are largely covered. The current gaps are primarily in the provision of essential humanitarian aid food, water, shoes, clean clothes, hygiene kits.

**Working locations of the RMF team:**

- Asylum Information Center
- Miksalište
- Park at the bus station
- Ophthalmology Clinic in “Pasterova Street”
- Dentist “Majestik”
- Train station
- Afghani Park
- Park near the Faculty of Economics
- Emergency Department
- Military Medical Academy
- Savska Police Station

- Dental clinic “Majestic”
- Krnjača camp
- Primary care facility Dom Zdravija Savski Venac
- University Children’s Hospital Tirsova
- Orthopedic Clinic “Banjica”

### **Total beneficiaries:**

The number of total beneficiaries for this 15-day reporting period is 1,313. A total of 360 hours of work have been facilitated. This is an average of a little more than one patient every 20 minutes. Given that some of our cases, particularly referrals to Government hospitals require long wait periods, this intervention is of very high impact.

### **Working relationships:**

Our team has a close working relationship with a number of humanitarian actors operating in Belgrade namely our team is receiving referrals from UNHCR doctors, and have a close working relationship with MSF. We treat our patients as a whole individual supporting them using a holistic approach to their issues. Our team collaborates with the Asylum Information Center in the provision of clothes, shoes and other NFIs such as hygiene kits. We provide referrals to and collaboration with NGO Praxis for water and food and to the AIC for support with protection related issues.

### **Other achievements:**

At the commencement of this reporting period we took possession of an office and on the 10<sup>th</sup> of May we finalized payment and possession of our vehicle and on the 12<sup>th</sup> of May we returned the rental car we had been using over the past 6 weeks of project implementation. A number of work tables have been ordered from a local carpenter (supporting the local economy) which will be delivered on Monday the 16<sup>th</sup> of May. We still require a number of IT purchases, a telephone and two - three laptops. Additionally, we commenced designing the ambulance, which will be procured in approximately 15 days. The majority of legalities for the foundation set up have been finalized, including legal working permits for our staff, these will be lodged with the National Employment Authority next week. There are a number of working documents still required by the Government for the Foundation to pass an inspection, these include the “Act of Working Risk”, “Purpose of Working place”, “Systematization of the Workplace”, the “regulation for each working position” and fire training for all staff. RMF has hired a bookkeeper who works as a mediator between our Foundation and the State; she is responsible for the approval of all payments from the RMF account. Her paperwork is available for us at any time and will be copied and forwarded to RMF head office once per month.

RMF Serbia currently employs 15 staff, including the Program Director. All staff has signed a Child Protection Policy, Use of Images of Children Policy and Sexual Harassment in the Workplace Policy. Other internal systems and policies are still in development.

Of priority currently is a streamlined reporting process. We are investigating developing an IT application where our staff is able to check in and out of their shifts using fingerprint technology and to support easier reporting, including “real-time” photographic reporting. It is incredibly time consuming documenting the case reports each shift.

**Needs and Gaps:**

While the number of illegal entries has increased exponentially, the number of NGOs working in Serbia has decreased, and those that have stayed have lost funding largely as a result of redirection to Greece. As our teams try to treat the whole person, not just medical needs, we rely heavily on the Asylum Information Center and PRAXIS NGO for food, water and other NFIs. Available resources have decreased to a point where often there is nothing to give. In addition on the 27<sup>th</sup> of April 2016 Miksališe, a refugee aid and distribution center was demolished by 30 “masked men”, driving excavators, locking eyewitnesses in a hangar, the Government claims no responsibility ([http://www.b92.net/eng/news/politics.php?yyyy=2016&mm=05&dd=12&nav\\_id=97977](http://www.b92.net/eng/news/politics.php?yyyy=2016&mm=05&dd=12&nav_id=97977)). The site of the demolition is contentious as it comprises part of the proposed “Belgrade on Water”, an investment from the Middle East, which Belgradians do not want to go ahead. A new site has been found for Miksaliste 2.0, RMF is currently in negotiation to include a women’s health program within the site, and possibly a pediatrician. Currently, there is neither of these positions available to refugees in Serbia. We should know of the outcome of these discussions in the coming days.

In the meantime, refugees continue to arrive, in terrible condition.

[http://www.b92.net/eng/news/society.php?yyyy=2016&mm=05&dd=09&nav\\_id=97945](http://www.b92.net/eng/news/society.php?yyyy=2016&mm=05&dd=09&nav_id=97945)

Beneficiaries	Number	Country of Origin	Patient Notes
Male Children 0-5	33	Afghanistan Iraq Syria	<ul style="list-style-type: none"> <li>• Provision of shoes, clothes and food (from Praxis) escorted to the Asylum Info Center</li> <li>• Patient A, examination, severe dehydration, high temperature 37.5, baby refused to eat for a week, severe candida infection in the oral cavity. Baby taken to hospital for mothers and children where blood was taken, x-ray of lungs, inhalation performed, and prescription provided for further treatment. Escorted back to AIC.</li> <li>• 3 unaccompanied children found in the park, waited with them, watching Farsi cartoons on phone, until their parents were found.</li> <li>• Treated a 1-year-old baby for a bad cough, neurological exam was good, lungs ok, temperature ok, baby is eating properly, provided Rehidran in case they required it for their onward journey.</li> <li>• Provision of food, water, blankets</li> <li>• Treatment of 5-month-old twins. One was diagnosed with asthma in Turkey one month ago. They gave him a pump for Salbutamol and Corticosteroids, also a little inhaler. It was all gone. He had a full bottle of Amoxicillin that they got in Turkey but didn't use. Baby seemed healthy, big for his age, he didn't have tachypnea nor was in distress. He had a wheezing sound on both lungs, very loud. We took them to MSF, they said it was bronchitis, gave him Palitrex and said not to use pumps any more.</li> <li>• Provision of food, diapers and information to parents regarding the camp at Krnjača.</li> <li>• Treatment of a 1-year-old boy with scabs on his nose received from a fall seven days before. Treated with Panthenol cream.</li> </ul>

			<ul style="list-style-type: none"> <li>• 3-year-old boy had cough, we examined him and took him to the UNHCR doctor to provide him with therapy.</li> <li>• 7-month-old baby boy had allergy on the stomach, legs and gluteal region, referred him to UNHCR doctor and in collaboration with them we transported baby to the hospital. After examination and blood results pediatrician concluded it was a viral infection. We provided the baby with medicine, food, clothes, blanket and diapers, and provided advice to the parents on where they can find shelter, they refused.</li> <li>• Patient A, temperature of 37.6, coughing, throat and lungs were fine, provided Paracetamol one for now, and two for later, leaving Belgrade in two hours.</li> <li>• 4-year-old examined and diagnosed with purulent tonsillitis, he had therapy given by the Macedonian doctors, but he didn't have Paracetamol and he had fever so we gave her mother Paracetamol syrup and we cleaned his nose.</li> <li>• 1 year and 10-month-old baby who has cerebral palsy; he had nasogastric catheter, placed in Greece and changed a day before in Macedonia, because he refused to eat. He was in good condition, so we only cleaned his mouth and gave his mother Rehidran solution and Probiotics to give him because he had liquid feces. In collaboration with Save the Children we provide diapers, some clothes and food.</li> <li>• 5-year-old boy seen with a wound on the chin received from a fall in the forest, cleaned and dressed it.</li> </ul>
Female Children 0-5	30	Afghanistan Syria Iraq Iran	<ul style="list-style-type: none"> <li>• Patient B, diagnosed with rhinitis</li> <li>• Treatment for infected eyes</li> <li>• Blocked nose</li> <li>• Patient A, mother reported fever and wounds on face, diagnosed that the child does not have a fever. Wounds cleaned and</li> </ul>

			<p>dressed.</p> <ul style="list-style-type: none"> <li>• Referrals to provide assistance with clothes, shoes, food.</li> <li>• 10-month-old baby, escorted to the ophthalmology clinic, diagnosed with conjunctivitis given therapy, escorted to Krnjača refugee camp</li> <li>• Eye problems, performed examination and cleaned the eye</li> <li>• Collaboration with AIC</li> <li>• Flu like symptoms, a common problem</li> <li>• Small child has vomited several times during the ride from border to Belgrade, carsickness. She was examined and given a Rehidran suspension.</li> <li>• 10-month-old baby coughing and eye infection (conjunctivitis). On examination there is a sound of secretion in the lungs. Referred to MSF doctors and they prescribed – Cloramphenicol ointment, coughing syrup, Ibuprofen syrup.</li> <li>• Patient C, itch all over her body, getting worse, several individual excoriated papules on different parts of body including torso and hands. Possible scabies. Provided treatment and referral to washing facilities.</li> <li>• Referrals and escorting to Asylum Information Center</li> </ul>
Male Children 6-16	134	Afghanistan Pakistan Iraq Syria Iran Sri Lanka Somalia	<ul style="list-style-type: none"> <li>• Provision of shoes and food together with other humanitarian actors.</li> <li>• Hemorrhagic blister, escorted to the UNHCR container for treatment</li> <li>• Throat pain (Panthenol)</li> <li>• Bandaging legs</li> <li>• 15-year-old patient, infected blisters full of blood, escorted him to the UNHCR container for treatment for infection.</li> <li>• Sore throat (Panthenol, Vitamins)</li> </ul>

			<ul style="list-style-type: none"> <li>• Bronchitis</li> <li>• Conjunctivitis cleaning of eye and Erythromycin cream</li> <li>• Muscular pains (Paracetamol)</li> <li>• Blisters</li> <li>• Dressing for wounds on feet</li> <li>• Finger cut, dressing provided</li> <li>• Patient diagnosed with conjunctivitis-bacterial, cleaned the eye and applied Chloramphenicol cream</li> <li>• Pain in the throat, cough, no fever or inflammation of the throat, provided with Vitamins</li> <li>• Flue like symptoms, treated with Vitamin C and Panthenol</li> <li>• Flu like symptoms</li> <li>• 14-year-old complained of itching on the body, examined him and diagnosed him with scabies, told him to get shower in Miksalište and then to put ointment</li> <li>• 12-year-old injured his eye in forest while running, it was red, swollen, his vision was good but he complained about pain, refused to go to the eye doctor, so I rinsed it and dressed it.</li> <li>• We provided food, blankets and drinks through referral to other partners</li> <li>• Syrian boy had a wound on the ankle, we cleaned the wound; it was inflamed, applied Triderm ointment and bandaged it. Referred him to UNHCR doctors for antibiotic treatment.</li> <li>• Patient from Pakistan had headache on the left side, he was beaten 20 days ago; neurological examination didn't show any abnormalities chewing was painful so we took him to maxillofacial surgery hospital, he was examined there, and the doctor prescribed him painkillers which we provided to him.</li> <li>• Patient from Afghanistan, swelling of right knee and very movable patella. The left patella was also movable but less so,</li> </ul>
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			<p>no swelling. Diclofen applied and elastic bandages on the right knee.</p> <ul style="list-style-type: none"> <li>• 13-year-old patient, pain in throat, inflamed, no temperature given Paracetamol and Oribletes.</li> <li>• Provision of protection information</li> <li>• Throat pain and fever</li> <li>• Pain in the legs, cleaned wounds, bandaged and given Paracetamol</li> <li>• Back pain, Diclofen</li> <li>• Toothache, Paracetamol</li> <li>• Provision of protection information, cooperation with PRAXIS in providing food, escorted to the refugee camp Krnjača</li> <li>• Provision of transport to the refugee camp Krnjača and protection information and social support</li> <li>• 15-year-old patient, infection on his lips, examined and escorted to the UNHCR doctor where he was prescribed Gentamicin ointment, RMF provided Vitamins</li> <li>• PRAXIS NGO called our team because of a family with a sick child. Flu like symptoms, without fever, provided Fluimucil and Vitamin C</li> <li>• Patient diagnosed with scabies. We took them to Miksalište, explained about the showers and therapy.</li> <li>• 14-year-old had wounds due to walking through the woods in Bulgaria; we cleaned his legs and gave him Erythromycin cream because it was inflamed. Required antibiotics.</li> <li>• Boy, 15 years old, had pain in his stomach, back and in inguinal region. Blood in the urine. Doctor advised hospitalization because of the pain in his stomach but he refused, his blood and urine analysis were normal.</li> <li>• Patient (15 years) from Afghanistan, complaining of flu like</li> </ul>
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			<p>symptoms. On examination, everything was ok. Treated with Panthenol and Vitamins (2 tbl) and advise him to rest.</p> <ul style="list-style-type: none"> <li>• Patient, pain in the knee on examination there is a strong inflammation of ligament, given Ibuprofen</li> <li>• Pain in the tooth given Paracetamol</li> <li>• Patient, diagnosed with scabies, provided therapy Benzylbenzoate</li> <li>• Wound on the knee, cleaned and given treatment</li> <li>• Sore throat</li> <li>• Pain in muscles and joints.</li> <li>• Knee problems, pain killers and bandages</li> <li>• Patient from Somalia had inflamed parotid glands and pain in right ear, without temperature, taken to UNHCR doctor for antibiotic therapy</li> <li>• Pain in the legs applied Diclofen gel and took them with families to the Asylum Info Center to take some rest and to eat. Praxis provided them with food.</li> </ul>
Female Children 6 -16	38	Afghanistan Syria Iraq Iran	<ul style="list-style-type: none"> <li>• Provision of protection information</li> <li>• Patient A, B and C: Clothes, food and protection information</li> <li>• Escorting to hospital for mothers and babies.</li> <li>• Provided transportation to refugee camp Krnjaca</li> <li>• Treatment for a common cold, Vitamin C provided and advice</li> <li>• Diagnosed with scabies, escorted them to Miksalište, explained about the showers and therapy</li> <li>• 15-year-old girl separated from her family in the forest in Macedonia, her family came to Belgrade one day before, when she arrived the RMF team was at the AIC, we provided her with food and clothes, we examined her and she had pain in the muscles and joints from walking.</li> <li>• RMF team received a call from the doctors in the UNHCR</li> </ul>

			<p>container that they have a child with neurological disease that needs its regular therapy that they cannot prescribe. The child was 9 years old. When it was 4 months old, it had meningitis. Implications of this included a total standstill in development, quadriplegia, and contracture of joints, inability to swallow or communicate. She was given her regular therapy of antiepileptic drugs: Na-Valproat and Klonazepam (Rivotril) (liquid form). When they were in Bulgaria their Rivotril was stolen from them by the police and the little girl took her last dose the night before. She needed more drugs for that night and for days that are in front of them. Since it was a case where we needed a neurological exam and prescription of Rivotril by a neurologist, the RMF team took the father and the little girl to the Institute for Mother and Child. On our arrival, they have said there is no neurologist on call for that day and that they are not going to call one because it is not an urgent matter. We took the child to the child neurology clinic where they also refused to examine her with an excuse that she is not an emergency case. We managed to convince them to at least give her 2 or 3 tablets (there is no liquid form of this drug in Serbia) until Monday (appointment examination). At the end they did an examination, and wrote a report of disease and examination. They gave her 1/4 of tbl of 2 mg since they didn't know the dose of the liquid form.</p> <ul style="list-style-type: none"> <li>• Patient, 15 years old, with sore throat, diagnosis of purulent angina. Referred to the MSF team for antibiotics and Rivotril</li> <li>• Patient, urticarial changes on the chest applied Sinopen cream.</li> </ul>
Male Youth 17-30	717	Afghanistan Somalia Syria Pakistan	<ul style="list-style-type: none"> <li>• Treatment for chest pain and lack of air, diagnosed with asthma, cooperation with UNHCR doctors who provided Berodual, we provided Ibuprofen and Vitamin C</li> <li>• 21-year-old with a superficial wound on the head received from</li> </ul>

		<p>Sri Lanka Iraq Yemen Morocco Iran Algeria</p>	<p>walking through the forest in Bulgaria, cleaned the wound, no vomiting, headache, losing consciousness; escorted him to the emergency department for treatment. Received a CT, received a positive result and was prescribed with analgesics. Our team took him to the Savska Police Station to receive asylum seeking papers.</p> <ul style="list-style-type: none"> <li>• Majority of young men had wounds on their legs and pain from walking.</li> <li>• One patient had poor eyesight (myopia). Changed the dressing.</li> <li>• Conjunctivitis left eye. Transported patient to the ophthalmology clinic. Prescribed NaCl 0.9%. RMF gave sterile samples.</li> <li>• Transportation of patient to the dental clinic</li> <li>• Escorting to AIC</li> <li>• Provision of protection information</li> <li>• Treatment for blisters, wounds to feet</li> <li>• Provision of hygiene information</li> <li>• Throat pain (given Vitamin C, B and Panthenol pastilles)</li> <li>• Patient, abdominal pain, escorted to the hospital for treatment.</li> <li>• Patient, provided with thyroid hormone substitution therapy (Levotirox) – medication given to us by MSF doctors</li> <li>• Wounds on legs and leg pain, examination performed, wounds cleaned and dressed (8 patients one shift)</li> <li>• Patient suffering from severe back pain, information and medication provided.</li> <li>• Patient A, B C, all suffering flu like symptoms.</li> <li>• Patient, examined and diagnosed with exudative angina, refused further treatment.</li> <li>• Provision of protection information. Escorting to AIC.</li> <li>• Muscular and joint pain (Paracetamol and Vitamins)</li> </ul>
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			<ul style="list-style-type: none"> <li>• Subflexion of the talocrural joint, week old injury, bandaged foot</li> <li>• Gastritis (Ranisan)</li> <li>• Diabetes type II, patient had run out of Insulin, measured sugar levels (11 mol/L)</li> <li>• Blisters on the legs</li> <li>• Patient, blisters treated with Flogocid cream and bandage dressings.</li> <li>• Patient, infected toenail, took to the UNHCR container for antibiotics</li> <li>• Patient A and B, conjunctivitis</li> <li>• Patient A, pain in the upper abdomen</li> <li>• Fever, treated with Ramisan</li> <li>• 15 patients with severe blisters, cleaned with 3% Hydrogen and applied Flogocid cream and bandages</li> <li>• Broken toe, referral provided.</li> <li>• Patient A and B were diagnosed with an allergy, taken to a place to shower and given fresh clothes and Sinopen cream.</li> <li>• Patient diagnosed with mycotic infection (athletes foot) given Triderm cream and provided with advice.</li> <li>• Patient, ear ache referred to UNHCR doctor.</li> <li>• Dehydration</li> <li>• Abdominal pain after not eating for 5 days, treatment food, water and Probiotics due to diarrhea.</li> <li>• Patient had chest pain because he was beaten up in Bulgaria, examined and did not have broken ribs or bruises, given Paracetamol</li> <li>• Blisters</li> <li>• Toothache</li> <li>• Patient from Somalia had high fever and pain in throat, lungs were fine, Paracetamol and Panthenol given</li> </ul>
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			<ul style="list-style-type: none"> <li>• 17-year-old from Afghanistan had high temp and headache, Paracetamol one to take now, and two for the trip.</li> <li>• 2 Afghanis, 24 and 19 years old – we informed them about Info Center and Miksaliste, provided them with clean clothes and food</li> <li>• Wrist pain, Diclofen gel and dressing</li> <li>• 22 years old, from Afghanistan, was having trouble with allergy on his face and back four days before, so I gave him pressing tbls and informed him about showers in Miksaliste</li> <li>• 17 years old from Afghanistan, pollen allergy, two pressing tbls, one for today, and one for tomorrow.</li> <li>• 3 Afghanis 21, 22, 24 yrs old, received medical check-up and protection information, they are leaving tonight for Germany.</li> <li>• 30 Afghanis arrived this morning, provided clothes, shoes, food. One complained about having pain in left testis, but he wouldn't allow us to take him to urologist, he denied difficulties urinating, so I said to him to wait for the MSF doctor (male). Patient A, had broken the last two ribs-right side, he refused to go to this hospital for x-rays, given pain killers.</li> <li>• Group of 30 Afghani men escorted to Miksaliste from the park</li> <li>• Leg pain, bandaged both legs and cleaned their blisters.</li> <li>• Patient B, had a serious wound on the lower leg (from knife, 4 months old), it was inflamed, full of infection; he refused to go to the hospital. Given Ospamox and bandaging.</li> <li>• Patient A, B and C from Iran all suffering from throat pain red upon examination, Paracetamol and Panthenol tbls given.</li> <li>• Patient A, from Pakistan had throat pain and very inflamed tonsils, escorted to the UNHCR doctor for antibiotics.</li> <li>• Group of newly arrived Iraqis given protection information and provided clothes and food</li> </ul>
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			<ul style="list-style-type: none"> <li>• Ankle joint, bandaged</li> <li>• Kidney pain</li> <li>• Inflammation of the orbitae, provided referral to the hospital, and given therapy and prescription</li> <li>• Headache</li> <li>• Knee and back pains, given analgesics</li> <li>• Large abscess on right hand, escorted to the ER for incision, then escorted to Dom Zdravlja Savski Venac for AT protection, given antibiotics</li> <li>• Eye injury</li> <li>• Patient from Pakistan, open blister. Treated with Hydrogen and bandaged</li> <li>• 22 years old from Pakistan had a rash all over his body for 2 days, one tbl of Pressing.</li> <li>• 25 years old from Pakistan, pain in his leg due to a fracture received a few months ago, he was able to move the leg, bandaged lower leg.</li> <li>• 20 people men from Afghanistan, met at the park, provided with protection information</li> <li>• Patient, suffering from swelling on left lower leg for past 15 days, limited 10x5x2cm, caused by walking from Greece. 2 years prior had a fracture of that leg which didn't heal properly, escorted him to the ER, x-ray performed, diagnosed a fracture.</li> <li>• Patient B, Pain in left kidney, UTI given antibiotic Palitrex, a pain killer, refused an injection of Diclofen</li> <li>• Patient A and B, both with diabetes wanted blood sugar levels checked</li> <li>• Urinary tract infection</li> <li>• Cough and fever, clear lungs</li> <li>• Muscle and joint pain, cleaning of open blisters and given pain</li> </ul>
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			<p>killers</p> <ul style="list-style-type: none"> <li>• Open and infected wound on right foot, cleaned and put Gentamicin cream but refused further treatment as he was waiting for a smuggler</li> <li>• Leg pain, Diclofen cream</li> <li>• Rash on back, given pressing</li> <li>• 22 years old, had couple of blisters on left foot and pain in other, I treated it-bandaged them and provided dry socks and shoes.</li> <li>• 27yrs old complained about pain in left kidney, without any other symptoms, examined him and he had no pain, deformation on right ribs-Bulgarian police beat him up, ribs were broken and healed in the wrong direction; I took him to Miksalište to get a shower</li> <li>• 19yrs old had pain in his throat for 2 days, no temp, throat was red and swollen-inflamed. Lungs were fine.</li> <li>• 14yrs old complained about pain in his feet, no change, no callus\blisters, we provided shoes and dry socks.</li> <li>• 22yrs old with temp 37.5, red inflamed throat and cough, lungs were fine, given Paracetamol</li> <li>• 17yrs old coughing couple of days, red throat with pain, without temp.</li> <li>• Group of 15 people in the Afghani Park provided protection information and provided clothes, food, shoes. No need for medical attention.</li> <li>• We provide blankets, water and food.</li> <li>• Patient A, from Afghanistan had acid spreading from his gastrointestinal tract to his throat, Ranisan tbl.</li> <li>• Patient A, headache, his blood pressure, temperature and neurological exam were normal, Paracetamol tbl.</li> <li>• Pain in the legs from walking treated with Diclofenac cream and</li> </ul>
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			<p>massaged his foot.</p> <ul style="list-style-type: none"> <li>• Patient A and B from Iran had pain in the muscles of the legs due to walking, given painkillers Paracetamol tbl and advised to rest.</li> <li>• Patient C, male from Afghanistan had pain in his knee he was already examined by UNHCR doctors and they bandaged his knee, but the bandage fell apart so we applied him Diclofen gel and bandaged his knee again.</li> <li>• Patient A, found in the park near the Faculty of Economics; he was complaining of pain and he couldn't walk. Called the emergency number and transported him to the ER. He was travelling over the Serbian-Macedonian border locked in the back of a car when they had a car crash. He was diagnosed with multiple fractures of the pubic bone. The orthopedic surgeon referred us to the VMA. Escorted to the Krnjača refugee camp for recovery.</li> <li>• Pain in the muscles of the whole body, after walking for days. No fever or cough. Treatment of Paracetamol, Vitamin C and advised them to rest and to drink more water.</li> <li>• 4 cases of scabies and one also had an infected wound from itching. Cleaned and treated the wound.</li> <li>• Patient A, complaining of vomiting yesterday, 5 times, nausea and can't eat, no pain in the stomach. No dehydration, treatment with Rehidran solution</li> <li>• Patient A, itching of lower legs. There were no signs of scabies or allergies. Vaseline and advice provided.</li> <li>• Patient A, fresh blood in his stool that he saw first time today. His stool is regular and formed, yellow color. No fever. No hemorrhoids or pain while defecating. Escorted to MSF doctors no examination, provided with hemorrhoids cream.</li> <li>• 23yrs old pain in both legs, examined him, diagnosis of myalgia,</li> </ul>
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			<p>treatment of Vitamins and advice to rest for a couple of days.</p> <ul style="list-style-type: none"> <li>• 21yrs old extensive blisters, treated with hydrogen and Flogocid cream, and dressings</li> <li>• Pain in the legs and knees, Diclofen gel, cleaned wounds and bandaged legs C</li> <li>• Stomach pain, given Ramisan</li> <li>• A number of patients with headaches and common cold, gave Vitamin C and Ibuprofen</li> <li>• One diagnosis of myalgia, gave Ibuprofen</li> <li>• Treatment of blisters, cleaned and dressed and provided Triderm</li> <li>• Patient A diagnosed with furuncles around waist provided Gentamicin cream</li> <li>• Treatment for blisters of the feet, given Vaseline</li> <li>• Crusts in the mouth cavity gave Triderm,</li> <li>• Crust on the upper lip, cleaned and gave Triderm</li> <li>• Provided information regarding Asylum seeking in Serbia, escorting to the refugee camp Krnjaca. Provided food and clothing in cooperation with the Asylum Information Center</li> <li>• Provision of hygiene packages</li> <li>• Group of 4 all suffering from scabies, escorted to the showers at Miksalište, information given regarding showers and therapy,</li> <li>• Referral made for Sri Lankan youth to seek food, drinks, blankets, jackets and shoes</li> <li>• 2 males from Pakistan had sore throats without fever, after examination we gave them Vitamins and Panthenol tablets.</li> <li>• Afghanistan boy had urticaria on his left shoulder treated with Sinopen cream.</li> <li>• One Afghanistan male, sore throat without fever treatment of Panthenol oribletes and Vitamins.</li> <li>• One Afghanistan male had pain in his knee, painkiller and</li> </ul>
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			<p>bandaging.</p> <ul style="list-style-type: none"> <li>• Patient A, from Pakistan pain in back and legs, he couldn't sit or stand. He told us that he had a car accident while traveling from the border to Belgrade, so we called emergency care of Belgrade, and their ambulance transported him to the urgent center.</li> <li>• 15 year old boy from Pakistan escorted to the University Children's Hospital due to pain in the stomach, lower back and inguinal region, examined by surgeon, blood and urine analysis were normal, physical examination of testes and penis were normal, didn't need therapy but was required to overnight in the hospital, he refused further examination and discharged himself.</li> <li>• 19 year old male from Pakistan, escorted to the Urgent Center due to a car accident while traveling from the Macedonian border to Belgrade. Examinations performed by the general surgeon, neurosurgeon, orthopedic surgeon and urologist. X-ray of chest, lumbar part of the spine and pelvis. Diagnosis of a fracture to the pubic bone in pelvis, CT of pelvis performed. Neurosurgeon requested a CT of the head.</li> <li>• Patient A, gastritis like symptoms and common cold symptoms. Gave Vitamin c, Ranitidine, and Panthenol.</li> <li>• 2 patients with common cold symptoms. Gave Vitamin C + Panthenol to each.</li> <li>• 3 had irritation to the eyes and throat after contact with pepper spray. Eyes and throat washed with sol. NaCl 0.9% Gave Panthenol to each.</li> <li>• 17 patients, provided with protection information, blankets, clothes and food with the help of "Praxis" organization</li> <li>• Back pain. Gave Paracetamol 500 mg tbl.</li> <li>• Leg pain. Gave Paracetamol 500 mg tbl.</li> </ul>
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			<ul style="list-style-type: none"> <li>• Sore throat given Panthenol and Vitamins after physical examination.</li> <li>• Patient A, had a cough for 10 days, fever and sore throat, after examination referred him to UNHCR doctor for antibiotics.</li> <li>• Pain in the ligaments and muscles due to walking, massaged and given Paracetamol.</li> <li>• Patient A, missing the right eye due to the war, has been operated on several times, wound is now severely infected, escorted him to the ophthalmology hospital.</li> <li>• Patient A and B, diagnosed with scabies, treatment provided</li> <li>• Patient, diagnosed with hemorrhoids. Given Faktu cream and we explained how to use it.</li> <li>• Patient, suffering from an eye injury. Escorted to the ER where he was given antibiotic treatment.</li> <li>• Patient, diagnosed with urticaria given Pressing tbl.</li> <li>• 5 patients from Pakistan and Afghanistan had severe wounds on their legs, cleaned with Hydrogen and dressed them with Flogocid cream. Some had luxation of their ankles and painful knees, bandaged their legs.</li> <li>• A number of men had flu symptoms, cleaned their noses and gave them Fluimucil. Two patients had acid in their stomach, given Ranisan.</li> <li>• A number of patients presented with a cough and red throat, treated with Panthenol oribletes, Vitamin C and Paracetamol</li> <li>• One presentation of gastritis, given Ranisan</li> <li>• Patient complaining of pain in the abdomen, abdomen soft and painful in area of gaster and around umbilicus. Given one Ranisan tbl. And a rehydration solution with Probiotic</li> <li>• Transported 12 people to Krnjača camp</li> <li>• Group of refugees from Sri Lanka found on the highway,</li> </ul>
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			<p>transported to the Asylum Info Center where they were provided with medical examinations all were dehydrated due to walking, given Vitamins and Orosal. Two had sore throats, fever and purulent plaques on the tonsillae so we kept them in the Info Center until the morning when we escorted them to the UNHCR doctors for antibiotics.</p>
<p>Female Youth 17-30</p>	<p>208</p>	<p>Somalia Iraq Afghanistan Syria Iran Pakistan</p>	<ul style="list-style-type: none"> <li>• Suffering from migraine</li> <li>• Treated for wounds on their legs, dressing of the wounds</li> <li>• Transported one patient to the dentist where he received treatment for an abscess on his tooth, drained and received painkillers.</li> <li>• Treatment for scabies</li> <li>• Treatment for flu</li> <li>• Treatment provided for leg pains and blisters</li> <li>• Bandaging of legs</li> <li>• Patient, reported to us sexual assault by Serbian Police, referred and escorted to NGO ATINA where she was put in a safe house with her child.</li> <li>• Patient, difficulty breathing and leg pain, diagnosed with asthma, Ventolin</li> <li>• Provision of protection information, particularly concerning a safe place to sleep at night, fear of sexual violence raised with our team</li> <li>• A young pregnant woman with a bad cough, was examined by our team already had therapy given to her from UNHCR container.</li> <li>• Patient A and B, cases of scabies, escorted to a showering facility, and received therapy</li> <li>• Body aches, Paracetamol prescribed</li> </ul>

			<ul style="list-style-type: none"> <li>• Diarrhea</li> <li>• Tooth infections, provided escorting and referrals to the Dental clinic “Majestic”</li> <li>• The team received a call from Info Center to transport a young girl to the park, because she wasn’t able to walk, the left leg was dislocated. It was bandaged; she refused to go to the hospital for an x-ray.</li> <li>• Protection information provided</li> <li>• Tooth ache, given Paracetamol, refused assistance to go to a dentist</li> <li>• Leg wounds, cleaned and dressed</li> <li>• Scabies</li> <li>• Leg pain, examination provided and bandaging advice regarding taking analgesics</li> <li>• 25yrs old in Afghani Park had problem with her knee, inflamed tendons and myalgia.</li> <li>• 25yrs old at IC had problem with hand, it was stitched but she accidentally ripped a piece of tissue, severe infection, she refused to go to surgeon.</li> <li>• Leg pain, Paracetamol</li> <li>• Pain in the throat, head and a fever, throat was clear given Paracetamol, Vitamin C and Vitamin B complex.</li> <li>• Pain in the leg muscles and joints from walking – Paracetamol and advice</li> <li>• 19yrs complaining of pain in the right knee, pain of the throat (referred to MSF for Amoxicillin)</li> <li>• Toothache, Paracetamol</li> <li>• Pain in their legs and feet, examination of wounds and provided with bandages and cream, Ibuprofen</li> <li>• Provided transportation to 3 youths to Krnjača refugee camp and</li> </ul>
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			<p>food (sourced from PRAXIS)</p> <ul style="list-style-type: none"> <li>• Patient Han (24) examined in the field. She was complaining of a pain in her ankle, she had swelling after a fall. She couldn't walk or stand on that leg. Our team escorted her to VMA for an x-ray. Diagnosed with distortion. Received treatment of an elastic bandage, analgesics and advice to rest and protect her leg.</li> <li>• Patient Muhamed –large wound on his leg. Cleaned it and gave him Palitrex and Ibuprofen</li> <li>• A woman with strong pain in her artificial hip, due to a fall while walking. Ibuprofen.</li> <li>• Patient C, pregnant and feeling malaise after long period of walking. Gave her advice about rest and Vitamin B tablets.</li> <li>• Patient D had a strong pain in left knee. Bandaged and gave instructions about further treatment and possible medication.</li> <li>• Patient E, suffering from vaginal itching gave her new underwear, wet tissues, and Triderm cream and Paracetamol tbl due to pain. Advised to drink a lot of water.</li> <li>• Patient F and G, had pain in the muscles, one in the knee. One had headache with normal neurological examination and normal blood pressure. Received treatment.</li> </ul>
Male Adults 31-60	111	Afghanistan Iraq Pakistan Somalia Iran Morocco Syria Sri Lanka	<ul style="list-style-type: none"> <li>• Medical examination, sore throat, treatment provided (Panthenol)</li> <li>• Escorted patient to the ER</li> <li>• Leg pain, blisters caused by walking long distances</li> <li>• Bloated knees, bandaged.</li> <li>• Patient, 35 years old, pain in abdomen, blood pressure 160/100, pulse 70, no temperature, escorted him to the ER and Urology Department, full examination and analysis and diagnosed with kidney stones.</li> </ul>

			<ul style="list-style-type: none"> <li>• Patient, leg wounds, examined and dressed the wounds.</li> <li>• Patient, flu like symptoms, medication provided</li> <li>• Protection information provided to all</li> <li>• Muscular pain and foot pain (Paracetamol and massage)</li> <li>• Patient, injury to the head, cleaned and dressed the wound</li> <li>• Colic</li> <li>• Diagnosis of diabetes, insulin.</li> <li>• Scabies, given treatment and clean clothes</li> <li>• Blisters, cleaned and treated with Flogocid cream and bandages</li> <li>• Patient, received a knife wound on his lower leg which was infected he refused to go to a surgeon, although it was explained to him that he may lose that leg or worse-his life because of sepsis. The RMF team escorted him to the UNHCR doctor (reporting of possible abuse) and provided antibiotic therapy</li> <li>• Patient, 40yrs old coughing, red inflamed throat for the past 15 days, lungs were fine, temperature 37.4. Escorted to UNHCR.</li> <li>• 42yrs old, coughing for several days, smoker, lungs were fine, throat as well, no temp, diabetic and has only one more dose of Insulin, taken to MSF doctors for Insulin</li> <li>• 45yrs, diabetic, taking oral therapy, provided examination; we provided food and shoes from PRAXIS.</li> <li>• Pain in his legs, twisted ankle, bandages and painkillers provided.</li> <li>• Patient A, erosion on his left knee, after sustaining a fall, able to move, no pain. Cleaned with hydrogen and applied antiseptic cream</li> <li>• Patient B, pain in the knee. No swelling or signs of dislocation, Diclofen cream applied</li> <li>• Provision of information about the refugee camp Krnjača and asylum seeking processes in Serbia</li> </ul>
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Female Adults 31-60	39	Afghanistan Syria Iraq Morocco Iran Pakistan	<p>information and necessary medicine.</p> <ul style="list-style-type: none"> <li>• Woman, 47 years old, broke right leg and dislocated left leg during walk from Macedonia, escorted her to the ER for x-ray, refused treatment – bandaged both legs.</li> <li>• Patient, sore throat, no fever, provided Vitamins, Panthenol, Paracetamol due to pain in muscles and joints.</li> <li>• Provision of information regarding seeking asylum in Serbia and camps</li> <li>• Patients A and B, pain in the legs due to walking from Greece, provided with Flogocid cream, Paracetamol and Vitamin B complex</li> <li>• Provision of food, clothes and shoes and escorting to showers.</li> <li>• Seasonal allergy, given pressing</li> <li>• Pain in leg due to walking from Greece, prosthesis of left leg, taken to the Orthopedic Clinic “banjica” for further examination, recommended rest and elevation</li> <li>• Transportation to Krnjaca refugee camp</li> <li>• 40yrs old, had couple of blisters and callus; I treated it and bandaged it.</li> <li>• 50yrs old, complained of pain in the knee, examined her, it wasn't broken, so I gave her medical treatment.</li> <li>• Muscular pain after walking from Greece, 2 tbl of Paracetamol.</li> <li>• Cleaned wounds and applied cream and Diclofen gel for the pain</li> <li>• Checked blood pressure</li> <li>• Pain in the legs, given Panthenol and provided advice to rest</li> <li>• Provided transportation to the Krnjača refugee camp</li> <li>• Pain in left knee, unable to walk, symmetrical edema on both knees, bandaged and given Diclofen</li> <li>• Female patient with chronic asthma required a pump or tablets. She refused treatment. Referred to second RMF shift.</li> </ul>
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			<ul style="list-style-type: none"> <li>• Diagnosis of scabies and treatment provided</li> <li>• Complaining about blisters on the left foot, provided medical care and dressing.</li> <li>• Patient B, feeling dizziness after long periods of walking, diagnosed with low blood pressure.</li> <li>• Patient C, pain in the knee, given Diclofen gel, also diagnosed with scabies provided treatment.</li> </ul>
Male Adults 60+	1	Afghanistan	<ul style="list-style-type: none"> <li>• Back pain, provided medical examination and advice regarding taking analgesics and medication</li> </ul>
Female Adults 60+	2	Afghanistan Iran	<ul style="list-style-type: none"> <li>• Received a call from the UNHCR ambulance to check on a 70 year old woman who had a swollen ankle joint of the right leg. Ankle had an elastic swelling, large pain and unable to use leg. Also suffering from HTA and Diabetes Type 2; and because of her clinical picture the RMF team took her to the VMA for an X-ray. The X-ray showed no sign of fracture. They diagnosed her with distension of ankle, gave her an elastic bandage and prescribed an alcoholic/water wrap, which RMF provided. Our translator explained how to apply it. She also had lost a nail on her toe due to an injury sustained along the migratory route. Cleaned and dressed.</li> <li>• Patient A, diagnosed with high blood pressure. Referred the patient to UNHCR container.</li> </ul>